



Synergy Natural Therapies

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PRIZE TO BE WON - FREE INDULGENCE 1 ½ HOUR MASSAGE
COMPLETE AND SUBMIT THE CLIENT SURVEY TODAY TO ENTER THE DRAW

Existing Client Survey – 2004

As always, I am interested in your feedback in order to improve the quality of the service I provide. Please take a moment to comment on the following areas:

1. How would you rate your practitioner in the following areas (please circle the most appropriate response):

	Excellent		Average		Poor
Professionalism	1	2	3	4	5
Commitment	1	2	3	4	5
Knowledge	1	2	3	4	5
Consistency	1	2	3	4	5
Punctuality	1	2	3	4	5
Enthusiasm	1	2	3	4	5
Caring	1	2	3	4	5
Listening	1	2	3	4	5
Supportive	1	2	3	4	5
Approachability	1	2	3	4	5

2. What suggestions would you make to improve the following areas:

a) quality of service you receive _____

b) effectiveness of the service your receive _____

c) efficiency of the service you receive _____

3. Please comment on any of the following:

a) price structure _____

b) value for money _____

c) availability eg. hours _____

d) making contact _____
